

## Arrival Information - How to get to your Homestay

### **Airport to Homestay - Personal Driver Service**

This door-to-door service will take you from the airport to your homestay and is provided at a cost of \$85.00 per person. A personal driver will meet you in the Arrival Lobby, after you exit Customs and will take you directly to your homestay. Payment is made directly to the driver at the time of pick-up. You can pay with cash or traveler's checks, but not credit cards. The entire trip should take about 45 minutes.

I would like to have this service arranged. Fill out the information below and fax to **(925) 676-4200**.

Student's name: \_\_\_\_\_ Country: \_\_\_\_\_

Date of arrival: \_\_\_\_\_ Day: \_\_\_\_\_ Time: \_\_\_\_\_ am / pm

Airline: \_\_\_\_\_ Flight number: \_\_\_\_\_

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### **East Bay Connection Shuttle Bus Service**

The East Bay Connection Shuttle Service is a shuttle bus that picks up passengers from a designated area outside of the San Francisco and Oakland airports. Reservations can easily be made online at the East Bay Connection Shuttle Service website: [www.eastbayconnection.net](http://www.eastbayconnection.net)

The cost for this service will vary depending on the destination. When you enter your arrival destination on the website, you will receive a price quote for your distance, as well as a confirmation number for your reservation. (Prices start at \$41, plus a 15-20% tip, is given to the driver at the end of your ride). When you make your reservation, you will have the option of pre-paying for this service online (not including the tip) with a credit card, or you can choose to pay the driver directly with cash or travelers checks, at the time of pick-up at the airport. You must make your reservation within 48 hours prior to your arrival.

When you arrive in the U.S, you will go through Immigration and Customs. After Customs, you need to call the toll free number **(1-800-675-3278)** – you will not need any coins to make this call. Give your name and reservation number to the operator. East Bay Connection will give you directions to the pick-up area outside of the airport. It is located outside the exit doors, to the right. The trip will take between one and a half hours, or two hours. This is dependent on traffic, and how many other passengers are on the shuttle bus. Be sure to have your host family's address and phone number available for the driver.

I plan to use this shuttle service to get to my homestay.

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### **Public Transportation – Bay Area Rapid Transit (BART) and Bus or Taxi**

1. The BART station at the San Francisco Airport is located on Level 3 of the International Terminal. This is around a 15-minute walk from the Arrival Lobby, after you exit Customs.
2. When you arrive at the station, you will want to purchase a ticket to board the **Dublin/Pleasanton** BART train. Fares for the ride will be clearly posted, and you will need cash to put into the ticket machine. (Fares begin at \$7.10). Ride the **Dublin/Pleasanton** train to the **Balboa Park** station. Exit the train at the **Balboa Park** station, and transfer to the **Pittsburg/BayPoint** train. Exit the train at the **Concord** station. The entire ride from the San Francisco Airport to the Concord BART station will take around 1 hour and 20 minutes.
3. When you arrive at the Concord BART station, you can take a bus or taxi to your host family's home. The taxi cost will vary depending on the final destination. Be sure to have the address and phone number available to give to the driver.

I plan to use public transportation to get to my homestay.

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